



Sustainability is at the heart of everything we do at Saint-Gobain. As a global designer, manufacturer and distributor of innovative construction products and solutions we firmly believe in protecting and developing the environments we work in.

Being sustainable is more than recycling and saving energy, it's about ensuring all stages of the supply chain meet our social, environmental and economic standards.

Within the construction products sector, here in the UK we've teamed up with our suppliers and sub-contractors to ensure we continuously improve our responsibility in material sourcing.

# Responsible sourcing

## Supplier corporate responsibility review

Saint-Gobain UK and Ireland

Since 2007 we have been working with our suppliers to reach the benchmarks outlined in our Responsible Sourcing Strategy.

The following results, from the latest review of suppliers to our construction products companies, reflect the current standards across our five key areas of focus from our Supplier Charter.

Our Supplier Charter is now an integral part of how we manage our Supply Chains. Building on our Principles of Conduct and Action, it sets out five key areas of action we require our suppliers to take. These are:

**1 Respect the Right to Development** – Suppliers guarantee their employees a decent standard of living. They participate as much as possible in the development of the country they operate in and work with all types of companies in compliance with this charter.

**2 Employee Rights** – Ensuring their own staff, suppliers and subcontractors comply with the legal rules and regulations applicable in the countries where they operate, as well as the norms set out by The International Labour Organisation concerning workers’ rights, especially in the area of social security, working hours and conditions, compensation and when it comes to exercising freedom of association.

**3 Occupational Health and Safety** – Suppliers and subcontractors endeavour to take the necessary steps to ensure occupational health and safety. Suppliers inform the Saint-Gobain Group of any hazards or risks associated with their products or services.

**4 Environmental Commitment** – Suppliers and subcontractors implement policies on managing and improving manufacturing processes, which are designed to limit their environmental footprint throughout the lifecycle of the products they supply. Suppliers limit their impact on ecosystems and biodiversity.

**5 Legal Compliance Commitment** – Suppliers carry on their activities in strict compliance with applicable domestic and international legal standards.



Picture above: Supplier Conference 6<sup>th</sup> November 2013

### Supplier accreditations

Suppliers were asked about some management standards, relating to Health & Safety, Environment, Quality and Responsible sourcing. Of those responding the following had them:

ISO 9001	66%
ISO 14001: 2004	47%
OHSAS 18001	15%
BES 6001	6%
FSC	8%

### Supplier minimum audit criteria

Suppliers reaching minimum audit criteria (C and above) was 56% of those that took part. The bands ‘A’ to ‘D’ are quartiles, with ‘A’ being the best.

#### Breakdown of 2014 results

Band A	0
Band B	7%
Band C	49%
Band D	23%

### Thank you to the suppliers we contacted who took part in our review

We will be working closely with our suppliers to encourage an increase in responsible sourcing activities.

2007	86%
2011	96%
2014	56%

\*Please note that results are based on complete responses only.

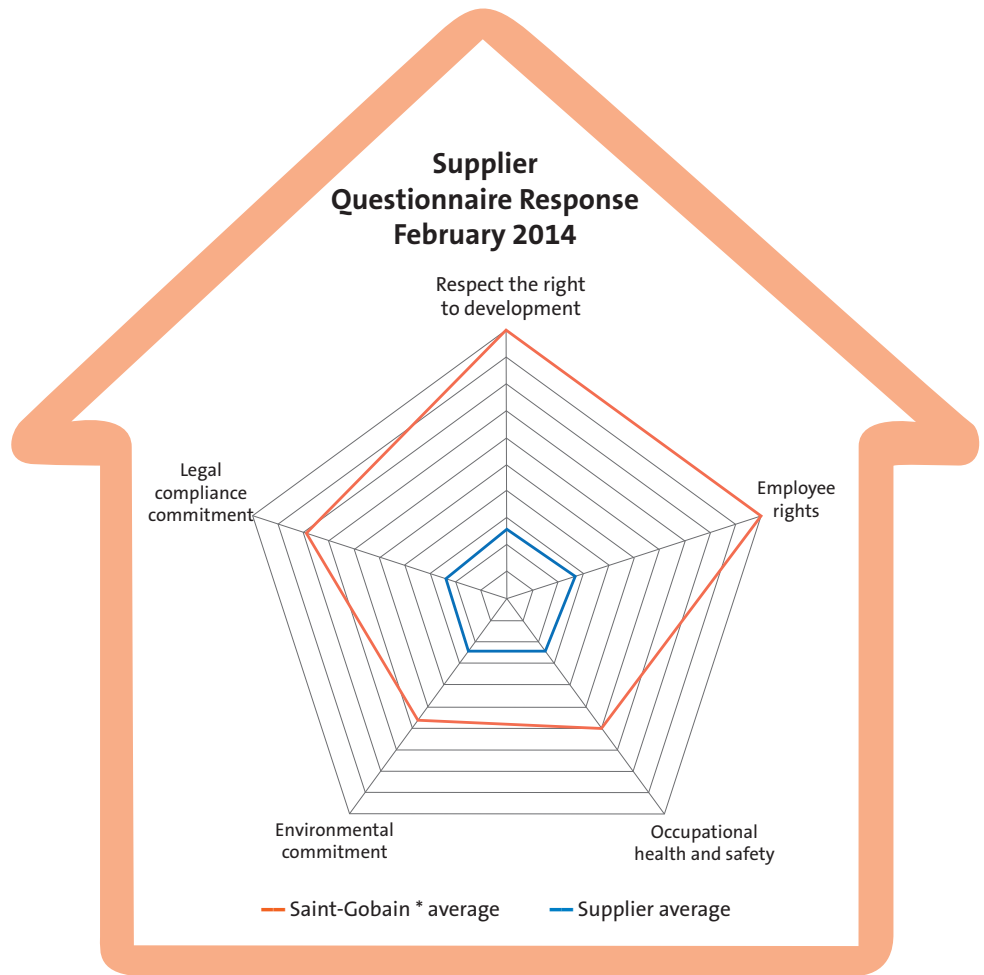
We measured the performance of our own companies\* against the same five criteria. We have plotted the results of this, along with our suppliers', on the graph to the right.

We work hard to ensure our partnerships are as fair and transparent as possible.

### DEVELOPING OUR VISION

With the feedback we've received from this questionnaire we will review our Responsible Sourcing Strategy and targets to ensure continual improvement across our five key areas of focus.

We thank you for your ongoing support in helping us achieve our vision of a more sustainable environment.



\*Refers to the group of Saint-Gobain UK businesses benchmarked for this report: Artex, British Gypsum, Formula, Isover and Saint-Gobain PAM.

*Our approach to sustainable development is based upon our Principles of Conduct and Action. Those Principles of Conduct and Action really matter to us. They are integral to our Supplier Charter and are a big influence on the decisions we make on who to work with - so for you it is something of real significance.*

*Richard Batley, HR Director - Saint-Gobain Delegation*

*As Sustainability Leader my role is to drive forward the Sustainable Development agenda within our business and the wider construction industry. This involves working closely with people, inside and outside the business, understanding the changing face of sustainability, to ensure we set ourselves challenging targets, and meet them.*

*Whilst it is important for us to share successes we must also strive for continuous improvement, learn from doing, and setting ambitious objectives moving forward.*

*Heidi Barnard, Sustainability Leader - British Gypsum*

For further information please refer to the British Gypsum website at [www.british-gypsum.com/sustainability](http://www.british-gypsum.com/sustainability)



Picture to right: 2013 Recognition Award presented to Peter Tyson, Director - UltraSTEEL products Ltd, in respect of a BES 6001 joint project with British Gypsum.  
Left to right: Alan Penn, Barry Yeomans, Peter Tyson and Mike Chaldecott





Saint-Gobain creates and delivers innovative and high-performance solutions to enhance our habitat and our daily life.



Saint-Gobain's global strategy is focused around meeting some of the fundamental challenges faced by the world today: reducing energy consumption, limiting our impact on the environment, and creating a new generation of buildings which are safe, comfortable and energy efficient. To meet these challenges Saint-Gobain invests heavily in R&D, spending over €450million a year, gaining Saint-Gobain recognition as one of the world's Top 100 Global Innovators.



With 2013 sales of €42bn Saint-Gobain is present in 64 countries, employing over 195,000 people. In the UK and Ireland, Saint-Gobain employs 16,750 people and comprises an unrivalled network of some of the best known and respected companies in the construction sector including: British Gypsum, Isover, Glassolutions, Weber, Saint-Gobain Glass, Saint-Gobain PAM, Pasquill and Ecophon. Together they offer a range of high performance energy-saving products and solutions to help create a more sustainable built environment. For more information on Saint-Gobain visit [www.saint-gobain.co.uk](http://www.saint-gobain.co.uk)

The results presented in this report have been taken from the latest review of suppliers to Artex, British Gypsum, Formula, Isover, Saint-Gobain PAM and Weber.

The information in this document was correct to the best of our knowledge at the time of publication. It is the user's responsibility to ensure that it remains current prior to use. The information in this document is for guidance only.

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