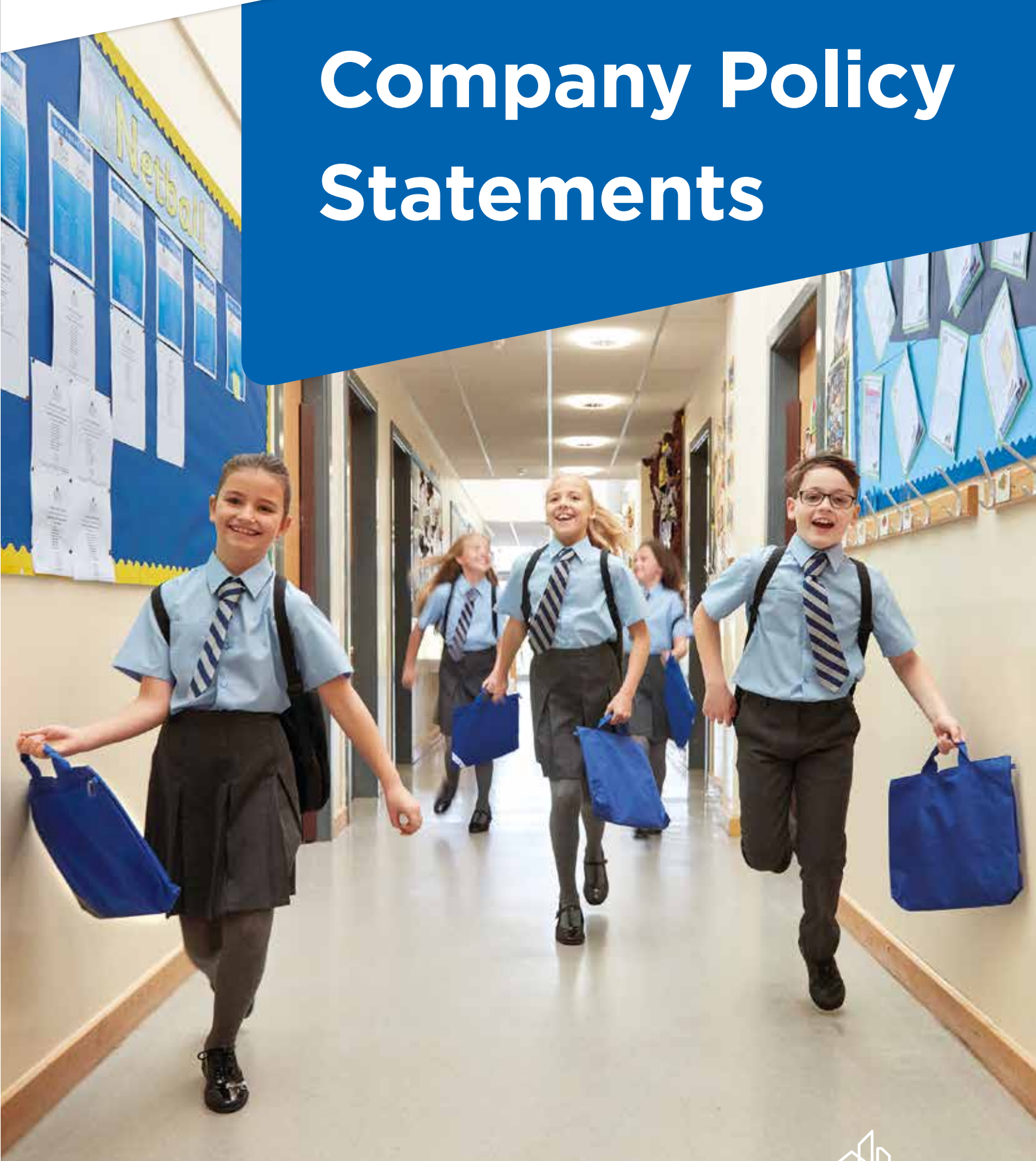


Company Policy Statements



Quality Policy

British Gypsum operates in a manner which requires continual improvement by ensuring that products and services are of the highest achievable quality. Every person working for, or on behalf of, British Gypsum has a responsibility to carry out their role and tasks associated with that role with due regard to this and will be provided with sufficient training, information and guidance to work in accordance with this Policy.

We are committed to the continual improvement of our quality performance by:

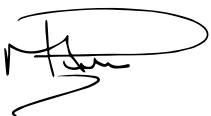
- Understanding and acting upon our customer needs and expectations
- Complying with applicable legislation and standards, both external and internal
- Setting objectives and targets aimed at improving products, services and processes
- Recognising the role of all personnel through innovation, people development and the establishment of common values.

British Gypsum will set demanding but realistic quality objectives and targets to achieve these goals. These objectives and targets will be reviewed at least annually.

In all aspects of these activities, the Company will comply with:

- Applicable legislation and standards
- Company quality standards and procedures
- Local site procedures and controls.

This Policy statement will be communicated to all persons working for, or on behalf of, British Gypsum and is available to the public via the website or on request and is reviewed on a two yearly basis.



Matt Pullen

Managing Director, British Gypsum

■ ■
**Our commitment to
Quality, ensures we
deliver consistent
products and services
every day** ■ ■

Product Safety and Compliance Policy

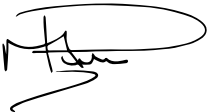
British Gypsum is committed to providing safe and compliant products, designed to comply with all statutory standards and regulations. We have robust Policies and Procedures in place to deter, detect and prevent non-compliant products from shipping to our customers.

This Policy applies to all products supplied by British Gypsum. All design, raw materials and components, product, packaging and labelling whether manufactured by British Gypsum or a third party will comply with this Policy, all applicable requirements and all mandatory market certification(s), declaration(s) and regulations.

British Gypsum carefully evaluates compliance of all products and ingredients before they go to market, these evaluations are a mandatory part of the company's product development process, and begin during the early stages of a product's design. The specific processes for conformity assessment differ between individual products but typically involve:

- Ensuing changes are made using approved documented Company Review Processes
- A robust audited Change Management Process
- Robust recorded controlled manufacturing processes
- Technical/literature documentation and safety data sheets which are fit for purpose
- Routine product testing and controlled quality assurance testing by an applicable test house
- Visibility of changes to Product and Test Standards
- Ensuring our complaints processes are robust and that complaints are reviewed and assessed to enable improvements to be made to our products
- Keeping distributors informed of any test results, investigations or consumer feedback that may present a product safety or compliance risk

This Policy Statement will be communicated to all persons working for, or on behalf of, British Gypsum and is available to the public via the website or on request and is reviewed on a two yearly basis.



Matt Pullen

Managing Director, British Gypsum

Our commitment to Product Safety and Compliance sets the highest standard of assurance for building safety and performance

Occupational Health and Safety Policy

British Gypsum believes that the occupational health and safety (OH&S) of anyone who may be affected by our operations is of paramount importance. OH&S is one of our principles of conduct and action and must not be compromised to achieve any other business objective. Everyone has a responsibility for their own health and safety and that of anyone else who could be affected by their actions. The Directors of the Company recognise they have ultimate responsibility for OH&S.

Our commitment is the continual improvement to prevention of injury and occupational ill health within our company - TARGET ZERO.

In all aspects of the Company's activities, legal compliance is our minimum standard. In addition, there are other compliance commitments, including a number of definitive Company Procedures and together these determine the OH&S standards expected by the Company to ensure that we provide a safe and healthy working environment.

In addition to our manufacturing, training and office facilities the Company also operates five underground mines which by their nature are major hazard activities. To ensure these major mining hazards are effectively controlled there is, in addition to other Company Procedures, a British Gypsum Mining Occupational Health and Safety Policy supported by a number of mining specific Company Procedures.

To ensure the Company's Objectives are achieved, we have an integrated management system employed across the business.

From an OH&S perspective, this will include:

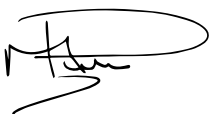
- Identification of hazards
- Assessment of the risks
- Safe systems of work to eliminate or reduce - identified risks to an acceptable level
- Audits and inspections to monitor standards of occupational health and safety management and compliance with occupational health and safety legislation
- Consultation and participation of workers and their representatives

To achieve our commitment to Zero Harm, each site will develop, implement and review regularly:

- An occupational health and safety improvement plan
- The training, information and guidance required to enable employees and others to work in accordance with this Policy Statement
- This Policy and make it available to any interested party upon request. A copy can be found on the British Gypsum website and is displayed in key areas throughout the business.

To be effective, this Policy requires the involvement and co-operation of everyone.

I ask you all to always think health and safety and work safely and healthy.



Matt Pullen

Managing Director, British Gypsum

**Health & Safety is our
No.1 priority. Nothing
we do is worth getting
hurt for**

Environment and Site Risk Policy

British Gypsum operates in a manner that maximises its contribution to sustainable development, whilst reducing the risk of business interruption. Protecting and conserving the local community and the natural environment is fundamental to our brand values.

Each employee, and any other person or organisation working on our sites, has a responsibility to carry out their tasks with due regard to any environmental implications. The Company will provide sufficient training, information and guidance to enable employees and others to work in accordance with this Policy.

We are committed to the continual improvement of our environmental management system and our environmental performance by:

- Preventing pollution to air, water and land
- Using natural resources in a responsible manner
- Protecting biodiversity and ecosystems
- Minimising the environmental impact of our products from cradle to grave
- Improving the environmental comfort of our customers through innovative product design.

The Environmental Strategy defines demanding but realistic environmental objectives and targets to support these commitments and our Vision. Such objectives and targets will be reviewed at least annually.

In all aspects of its activities, the Company will comply with:

- Compliance obligations (applicable legislation, regulation, codes of practice and requirements of interested parties)
- Operating permits, consents and licences
- Company Environmental and Site Risk standards and procedures
- Local site procedures and controls.

This Policy statement will be communicated to all persons working for, or on behalf of, British Gypsum and is available to the public via the website or on request and is reviewed on a two yearly basis.



Matt Pullen

Managing Director, British Gypsum

Our commitment is to protect the environment, reducing the environmental impact of our operations and our products

Energy Policy

British Gypsum operates in a manner which requires continual improvement to the energy efficiency of our processes. Every person working for, or on behalf of, British Gypsum has a responsibility to carry out their role and tasks associated with that role with due regard to this and will be provided with sufficient resource, training, information and guidance to work in accordance with this Policy.

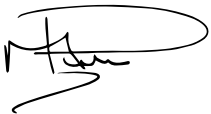
We are committed to the continual improvement of our energy performance and the Energy Management System by:

- Considering energy performance during the design and procurement of significant materials, services or assets
- Establishing quantitative targets for reduction in energy use, and in associated greenhouse gas emissions on an annual basis
- Complying with all legal and other requirements related to its energy use, consumption and efficiency
- Sharing the energy management practices of our significant energy use with other areas of energy use.

The Energy Strategy defines the energy objectives and targets and will be maintained and updated as appropriate. The strategy will be regularly reviewed and will ensure that continual improvement in energy performance is achieved and sustained.

Sustainable energy sources, which have reduced environmental impact compared to conventional sources based on fossil fuels, will be examined and implemented when appropriate.

This Policy will be communicated to all persons working for, or on behalf of, British Gypsum and is available to the public via the website or on request and is reviewed on a two yearly basis. To be effective, this Policy requires the involvement and co-operation of everyone. I ask you all to always think health and safety and work safely and healthily.



Matt Pullen

Managing Director, British Gypsum



**Our commitment is to
continuously strive to
improve our energy
efficiency throughout
our business**





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Saint-Gobain Construction Products UK Limited is a limited company registered in England under company number 734396, having its registered office at Saint-Gobain House, Binley Business Park, Coventry, CV3 2TT, UK. Saint-Gobain Construction Products UK Limited trades as British Gypsum for part of its business activities.

British Gypsum reserves the right to revise product specification without notice. The information herein should not be read in isolation as it is meant only as guidance for the user, who should always ensure that they are fully conversant with the products and systems being used and their subsequent installation prior to the commencement of work. For a comprehensive and up-to-date library of information visit the British Gypsum website at: british-gypsum.com. For information about products supplied by Artex Limited or Saint-Gobain Isover please see their respective websites.

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British Gypsum March 2020



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