



Lifetime is defined as:

60 years for British Gypsum and Isover Systems

25 years for Gyproc® Firestopping in our new build Systems

SpecSure® is a warranty that confirms British Gypsum and Isover Systems¹ will perform as specified² for the Lifetime³ of the building giving you peace of mind throughout the years.

The British Gypsum and Isover promise

SpecSure® is our promise that the British Gypsum and Isover System you have chosen:

- Comprises only components manufactured or specified by British Gypsum and Isover that are designed to work together to deliver the specified level of performance;
- Has been developed utilising the technical expertise and experience of British Gypsum and Isover drylining and insulation specialists;
- References claimed performances that have been tested in UKAS accredited fire, acoustic and structural test laboratories. We regularly retest our products to ensure consistency of performance when incorporated within our Systems;
- Will be supported, on and off-site, as required at every stage of the project by our team of drylining and insulation technical experts;
- Will achieve every performance as claimed and will continue to do so throughout the Lifetime of the building;
- Will be repaired or replaced by British Gypsum and Isover in the unlikely event of System performance failure attributed to a defective product.
- Lifetime is defined as:
 - 60 years for Systems
 - 25 years⁴ for Gyproc® Firestopping in our new build Systems. See the Gyproc® Firestopping **SpecSure®** details [here](#).

To qualify for SpecSure®

Specify, install and finish British Gypsum and Isover Systems in line with our recommendations provided in the current British Gypsum White Book, on british-gypsum.com, isover.co.uk or written guidance provided by our technical support team, including Project Specification Managers, Technical Support and Onsite Consultants.

The Systems must comprise only genuine components specified by British Gypsum and Isover. We cannot guarantee that the use of other components will meet our rigorous performance and quality standards when installed in our tested Systems.



Mike Emson
Chief Operating Officer

By choosing a British Gypsum and Isover System developed, tested and supported by drylining and insulation specialists, you're protecting the future of the building and its users.

Full terms and conditions of the **SpecSure®** warranty can be found at british-gypsum.com/technical-support/specsure-system-warranty and isover.co.uk

- 1 Systems comprised of genuine components specified by British Gypsum and Isover, and installed as stipulated within our installation instructions provided in The White Book, on british-gypsum.com, isover.co.uk or in written guidance provided by our technical support team. Where we have a solution tested, we offer a **SpecSure®** warranty including non-loadbearing timber systems which can be found [here](#).
- 2 Performance specification as detailed in The White Book, on british-gypsum.com, isover.co.uk or from formal written technical specifications issued by our technical support team.
- 3 Lifetime is defined as 60 years for British Gypsum Systems including Isover insulation and other genuine components and 25 years for firestopping in new build British Gypsum partition Systems.
"Gyproc Firestopping" - a range of products sold by British Gypsum designed to reinstate fire performance when services penetrate the fire-resistant constructions.
- 4 The provisions made in the United Kingdom Technical Assessment for Gyproc Firestopping are based on an assumed working life of the (product) of 25 years, provided that the conditions laid down in the manufacturers datasheet and instructions for the packaging/transport/storage/installation/use/repair are met.

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Only British Gypsum and Isover systems give buildings the protection of our SpecSure® Lifetime warranty. ”

What you get with SpecSure®

Guaranteed performance

The Systems are developed and designed by our experts in drylining and insulation construction. They are supported by an ongoing product quality assurance scheme which includes regular testing at UKAS accredited testing laboratories. All our Systems are independently tested in UK and/or EU accredited facilities, for example, the building test centre, where full scale systems can be tested for fire and acoustic performances and structural integrity. We have more than 13,000 actual test and substantiation reports already available to underpin the performance of British Gypsum and Isover Systems.

Genuine components

All British Gypsum and Isover Systems are engineered to provide the right level of performance for your building. They comprise branded components designed specifically to work together to provide a wide range of wall, ceiling, floor and encasement solutions in the UK.

We have rigorous checks in place to ensure ongoing quality control. Components include, but not limited to:

- British Gypsum plasterboards;
- Isover insulation;
- British Gypsum finishes;
- British Gypsum metal studs and fixings;
- British Gypsum and Isover accessories.

Technical support and training

British Gypsum and Isover are experts in drylining and insulation Systems, with a team of designers, trainers and qualified technical advisors who undergo a comprehensive and extensive training and qualification program:

They are here to help with every aspect of System design and installation, including:

- Technical support at the design stage, including specification advice and provision of NBS clauses and thermal U-value calculations;
- BIM and CAD details if required;
- On-site guidance available throughout the installation process via our team of technical site specialists;
- On and off-site training of operatives, supervisory personnel, specifiers and main contractors via our Build Better Academy team.

The backing of Saint-Gobain

British Gypsum and Isover are part of Saint-Gobain, a worldwide leader in light and sustainable construction, which designs, manufactures and distributes materials and services for the construction and industrial markets. Our purpose is to make the world a better home.

What to do if something doesn't go to plan

In the unlikely event something goes wrong British Gypsum and Isover are here to support. **Please see full Terms and Conditions.**

For more information and support on your project visit british-gypsum.com and isover.co.uk