

SpecSure®

Unique to British Gypsum, the SpecSure® lifetime system warranty is designed to give you total confidence that the systems you have chosen will meet the most rigorous of building requirements.

All of our systems are developed using the highest quality components designed to work together, and are specially developed to give you a lifetime of confidence.

SpecSure® is more than just a performance warranty. It means that the British Gypsum systems you specify:

- ▶ Have a guaranteed lifetime performance.
- ▶ Have the technical expertise and experience of the UK's leading drywall specialists behind it.
- ▶ Have been tested in UKAS-accredited fire, acoustic and structural test laboratories.
- ▶ Have been site tested to demonstrate installation integrity and simplicity.
- ▶ Will be supported at every stage of the project by the UK's leading on and off-site technical support personnel.
- ▶ Will perform to published parameters throughout the life of each system.
- ▶ Will be repaired or replaced by British Gypsum in the unlikely event of system failure attributed to unsatisfactory product / system performance.



The highest quality components

We know how important it is to you that the systems you choose provide the best possible solution for your project. SpecSure® systems are designed using the highest quality components. Our products have been developed to work individually and together to deliver warranted performance systems you can rely on.

Plasterboard products

Our Gyproc plasterboard products have been developed over more than 90 years, providing proven lining solutions that help British Gypsum systems meet the fire, thermal, acoustic, impact and lifetime performance demands of any building.

Plaster products

Our world leading range of Thistle undercoat and finish plasters are unmatched for quality, consistency and on-the-wall performance. They provide the workability and high quality finish preferred by plasterers and building owners throughout the UK.

Metal products

Gypframe metal products provide the structural backbone of all British Gypsum systems. The range of metal studs, channels, angles, brackets and associated components, designed using the unique UltraSTEEL® process, is the widest and highest quality range of metal system components in the industry.

Specialist products

Glasroc F and Rigidur H specialist boards are unique in providing a range of high performance benefits. They also provide the basis for specialist fire protection, thermal insulation and steel protection systems for a range of buildings.

Ceiling products

Combining eye-catching design with stunning performance, our tiles, planks and boards bring design back to performance ceilings - providing unique solutions for buildings, from schools to offices and hospitals to residential developments.

Expertise

British Gypsum is part of Saint-Gobain, the largest manufacturer of plasterboard and gypsum plasters in the world. With more than 1400 companies worldwide and an annual turnover of over €40 bn, Saint-Gobain employs over 200,000 people across five separate industry sectors.

With over 90 years experience in providing innovative, cost-effective and reliable solutions that meet the demands of the construction industry, we've developed a leading range of wall, wall lining, floor, ceiling and encasement systems for buildings as diverse as houses, leisure complexes and high-rise commercial developments.

Working with building designers, contractors, and installers we have built a reputation as a leading innovator and expert in building acoustics and passive fire protection.

The Drywall Academy

We set up the British Gypsum Drywall Academy so that you could get even better results from our products. Every year it helps thousands of people improve their plastering, system building, drylining and product specification.

The Drywall Academy technical and training service provides the most comprehensive support package in the industry. From initial project design and planning right through to site installation and beyond, our specialist teams of technical experts, building technologists, building consultants and training personnel will provide all the support you need - including design advice and detailing, performance calculations, specification clauses and advice or training on system installation.

British Gypsum has been pioneering training for over 30 years, equipping merchants, contractors and our own employees with the latest industry skills. Training at the Drywall Academy is available through one of our three training centres making industry recognised training accessible and easy. With NVQ accreditation and ConstructionSkills recognition, we help to train around 6,000 professionals each year helping them gain specialist knowledge in all aspects of drylining.

Whether yours is one of the 10,000 calls a month to our technical advice line, or you need on-site support or full off-site training at one of our purpose-built or regional satellite training centres - we'll back you all the way.





Testing

British Gypsum pioneered the introduction of lightweight, fast-track building solutions in the UK and has had a huge impact on the residential and commercial built environment. Through extensive test programmes and on-site system development we have been able to create solutions that meet even the most rigorous British and European test standards.

Laboratory testing

The Building Test Centre's UKAS approved testing laboratories are the best-equipped and most advanced drywall testing facilities in Europe. Here, more than 10,000 tests and substantiation reports underpin the performance of drylining products and systems across the industry.

The Building Test Centre houses comprehensive fire, acoustic and structural test facilities, and have been developed specifically for testing partitions, ceilings and other drywall structures to both British and European test standards.

In addition to the quality of the testing facilities, many features of the laboratories, such as the 6 metre fire test furnace, full BS 5234 duty testing suite, climatic testing suite and wall / floor intersection testing facilities are unique, ensuring that British Gypsum systems are the most comprehensively and accurately tested on the market.

Site testing

As well as comprehensive laboratory testing, we need to be sure that our systems not only perform to standard on site, but meet the installer's needs for speed and simplicity of installation.

Testing and proving on-site is therefore an integral part of the development process for every new British Gypsum system or system enhancement. A close working partnership with the UK's leading drywall and plastering contractors, housebuilders and major clients, enables us to carry out comprehensive site proving trials on our systems prior to launch.

With back-up support from the Building Test Centre's specialist acoustic mobile testing teams, we can then be sure that the claimed system performance can be achieved in even the most demanding site environments.

Environmental consideration

We recognise that manufacturing and construction are often perceived as making heavy demands on the environment. We have committed to minimise our impact on valuable natural resources, striving to provide products and systems that enable customers to build in a more sustainable and responsible way.

Sustainable development relies on the balancing of social, economic and environmental objectives. In any given construction project it is vital that all three pillars are considered in order to deliver a sustainable solution.

Social sustainability means we have a responsibility to identify the needs of individuals and consider their well-being. It is a respect for people, their health and safety, their development and their environment.

Our commitment to economic sustainability means we are best placed to deliver on our promises to our stakeholders and grow our business year on year. Good economic sustainability helps reduce operating and financial risk, improve efficiency, and ensures we are in a strong position to plan our investments and develop opportunities now and in the future.

Environmental sustainability is probably the most recognised aspect of sustainable development and one of the most difficult to manage effectively. British Gypsum is concerned with protecting and conserving both biodiversity and the environment.

We have introduced site environmental management systems certified to ISO 14001:2004 across all of our manufacturing sites, and, through our use of 97% recycled paper liners and predominantly by-product gypsum from power stations, we are actively helping to reduce atmospheric pollution whilst preserving valuable natural resources.

Every British Gypsum product and system is designed for minimum environmental impact, maximum energy efficiency, and minimum risk to health at every level. We actively work to sustain natural resources through our commitment to recycling.



Waste management

The total cost of waste is a lot higher than the cost of removal. As a result, British Gypsum works closely with customers to eliminate and reduce waste before it enters on to site.

Eliminate: Best practice design assistance at specification stage, ensuring systems are value engineered and developed to best suit on-site situations.

Reduce: Designing out waste in specifications, using bespoke board sizes and metal, on-site technical support and developing new building practices.

Reuse: Toolbox talks on best practice use of board types and sizes; making off-cuts easier to use on site.

Recycle: Our Plasterboard Recycling Service offers the collection of all British Gypsum plasterboard, cove, gypsum based ceiling tiles and glass-reinforced gypsum from site.

Plasterboard Recycling Service

British Gypsum leads the UK drywall industry in recycling plasterboard waste, reducing the pressure on landfill and preserving gypsum reserves. We are the only gypsum company with dedicated plasterboard recycling facilities. The British Gypsum Plasterboard Recycling Service is responsible for recycling over 75% of all the plasterboard waste recycled into new plasterboard in the UK.

We have invested heavily to expand the availability of our service, which not only significantly reduces waste handling costs and saves precious raw materials, but also improves site safety for the contractor through better site housekeeping.

We have also been instrumental in the development of the Ashdown Agreement working with the GPDA¹ and WRAP², delivering a voluntary commitment by UK plasterboard manufacturers to significantly reduce, and ultimately eliminate, plasterboard manufacturing waste to landfill.

¹Gypsum Products Development Association.

²Waste Resources Action Programme.